

Desgat Training Solutions

Course List

“At Desgat Training Solutions , we specialize in equipping individuals and organizations with practical skills, industry-recognized certifications, and personal development tools to enhance workplace performance and career growth. Our training programs are tailored to meet the needs of both individuals and businesses



START YOUR JOURNEY

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Course Categories

A. Soft Skills Development

Designed to enhance personal effectiveness, communication, and workplace relationships.

Course Title	Course Overview	Learning Outcomes	Who Should Attend
Report Writing Skills	Learn to craft clear, concise, and professional reports.	<ul style="list-style-type: none"> - Structure reports effectively - Present data persuasively - Improve overall writing quality 	Professionals, analysts, admin staff
Business & Proposal Writing	Techniques to develop winning business proposals and persuasive documents.	<ul style="list-style-type: none"> - Understand client needs - Structure compelling proposals - Improve persuasive writing skills 	Business developers, sales teams, managers
Emotional Intelligence	Master self-awareness and empathy for better workplace relationships.	<ul style="list-style-type: none"> - Improve self-management - Enhance team collaboration - Develop empathy-driven leadership 	All employees, managers, leaders
Conflict Management	Strategies to resolve disputes constructively and build stronger workplace harmony.	<ul style="list-style-type: none"> - Identify conflict triggers - Apply resolution techniques - Maintain positive working relationships 	HR teams, managers, supervisors
Customer Service & Experience	Learn customer-centric strategies to create lasting impressions and improve loyalty.	<ul style="list-style-type: none"> - Handle complaints effectively - Deliver exceptional customer experiences - Strengthen client relationships 	Customer service teams, sales reps
Presentation & Communication Skills	Enhance confidence in public speaking and impactful business communication.	<ul style="list-style-type: none"> - Improve verbal/non-verbal delivery - Structure persuasive presentations - Boost audience engagement 	Managers, executives, professionals
Basic to Advanced Computer Skills	Build strong technical proficiency in essential workplace software and digital tools.	<ul style="list-style-type: none"> - Master MS Office Suite - Understand file management - Strengthen IT literacy 	Students, admin staff, professionals

Course Categories

B. Management & Leadership Development

Programs tailored to equip managers and leaders with practical skills for organizational success.

Course Title	Course Overview	Learning Outcomes	Who Should Attend
Change Management	Learn strategies to manage organizational transitions effectively.	<ul style="list-style-type: none"> - Understand change frameworks - Communicate change effectively - Overcome employee resistance 	Leaders, managers
Supply Chain Management Masterclass	Gain comprehensive insights into end-to-end supply chain operations.	<ul style="list-style-type: none"> - Optimize procurement and logistics - Mitigate risks - Improve cost efficiency 	Supply chain managers, operations staff
Finance for Non-Finance	Understand financial statements and make informed decisions without an accounting background.	<ul style="list-style-type: none"> - Read balance sheets - Interpret budgets - Make strategic financial decisions 	Non-finance managers, executives
Public Finance Management	Learn principles and frameworks governing public-sector financial management.	<ul style="list-style-type: none"> - Understand fiscal policies - Manage government budgets - Ensure compliance 	Government officials, finance teams
Enterprise Risk Management	Identify, assess, and mitigate business risks effectively.	<ul style="list-style-type: none"> - Apply risk assessment frameworks - Develop mitigation plans - Strengthen organizational resilience 	Risk managers, executives
Supervisory Development Program	Equip supervisors with leadership skills to manage teams efficiently.	<ul style="list-style-type: none"> - Delegate effectively - Handle performance issues - Build team cohesion 	Team leaders, first-line supervisors
Management Development Program	Comprehensive program focusing on leadership, communication, and decision-making skills.	<ul style="list-style-type: none"> - Enhance leadership competencies - Improve strategic thinking - Foster innovative management 	Mid-level managers, senior managers

Course Categories

C. Executive Development Programs

Designed for senior leaders and executives to drive innovation and transformation.

Course Title	Course Overview	Learning Outcomes	Who Should Attend
Executive Development Program	Strengthen strategic thinking, leadership, and decision-making at an executive level.	<ul style="list-style-type: none"> - Drive organizational growth - Build cross-functional leadership - Inspire high-performing teams 	Executives, senior managers
Data Analytics & Business Intelligence for Executives	Harness data-driven insights for smarter strategic decisions.	<ul style="list-style-type: none"> - Understand BI tools - Interpret complex data - Leverage analytics for business growth 	Executives, business strategists
Digital Transformation & AI Leadership	Learn to lead organizations through digital disruption and AI adoption.	<ul style="list-style-type: none"> - Build digital strategies - Integrate AI solutions - Drive tech-enabled innovation 	Executives, C-level leaders

D. Board Development Programs

Equip board members with the governance skills needed to fulfill fiduciary and strategic responsibilities.

Course Title	Course Overview	Learning Outcomes	Who Should Attend
Board Effectiveness Training	Improve governance practices and enhance board decision-making.	<ul style="list-style-type: none"> - Strengthen oversight roles - Improve strategic contributions 	Board members, directors
Board Induction Program	Orientation for new board members on roles, responsibilities, and governance.	<ul style="list-style-type: none"> - Understand governance frameworks - Align with board policies 	Newly appointed directors
Corporate Governance, Risk & Compliance	Explore modern governance models and compliance frameworks.	<ul style="list-style-type: none"> - Enhance accountability - Manage enterprise risks 	Board committees, executives
Environment, Social & Governance (ESG)	Understand ESG frameworks and sustainability reporting obligations.	<ul style="list-style-type: none"> - Integrate ESG principles - Drive sustainable strategies 	Board members, compliance officers

Course Categories

E. Human Resources & Organizational Development

Upskill HR professionals to manage talent, culture, and organizational transformation.

Course Title	Course Overview	Learning Outcomes	Who Should Attend
HR Metrics, Analytics & Reporting	Use data to improve HR decision-making and workforce planning.	<ul style="list-style-type: none"> - Build HR dashboards - Track KPIs - Align HR with strategy 	HR managers, analysts
HR Masterclass	Comprehensive training on modern HR strategies and best practices.	<ul style="list-style-type: none"> - Understand evolving HR roles - Implement HR frameworks 	Senior HR professionals
Talent Development	Learn techniques to attract, develop, and retain top talent.	<ul style="list-style-type: none"> - Build talent pipelines - Foster employee engagement 	HR teams, talent managers
Organizational Development & Culture Transformation	Drive organizational change and shape a high-performance culture.	<ul style="list-style-type: none"> - Design OD strategies - Lead cultural change initiatives 	OD consultants, HR leaders

F. Masterclass

Designed for leaders, executives, and professionals, these high-impact masterclasses are structured to drive innovation, enhance governance, and improve institutional performance.

Course Title	Course Overview	Learning Outcomes	Who Should Attend
HR Masterclass	An intensive program designed to empower business HR professionals with modern strategies in talent management, analytics, and organizational development.	<ul style="list-style-type: none"> - Develop HR policies aligned with company regulations - Use analytics for workforce planning - Enhance talent acquisition & retention - Improve performance management 	Business HR managers, HR officers, administrators, operations managers
Executive & Personal Assistants Summit	Equips executive assistants and personal assistants with tools for strategic communication, executive coordination, and high-level administrative support in companies.	<ul style="list-style-type: none"> - Manage executive schedules and projects effectively - Enhance organizational efficiency - Handle sensitive information professionally - Strengthen interpersonal and communication skills 	Executive assistants, personal assistants, office managers, senior company administrators

Course Categories

Course Title	Course Overview	Learning Outcomes	Who Should Attend
Board Effectiveness & Governance Masterclass	Designed for company boards and governing bodies to strengthen strategic oversight, compliance, and sustainable governance practices.	<ul style="list-style-type: none"> - Understand roles and responsibilities of company boards - Build effective governance frameworks - Enhance risk management and compliance - Drive long-term sustainability and stakeholder trust 	company board members, trustees, principals, executive leadership teams, compliance officers
Supply Chain Management Masterclass	Provides company operations managers and procurement officers with tools to streamline supply chains, optimize resources, and improve vendor relations.	<ul style="list-style-type: none"> - Develop efficient procurement strategies - Improve inventory and resource management - Negotiate for cost savings while maintaining quality - Mitigate operational risks effectively 	Company operations managers, procurement officers, finance managers, company business administrators

Course Title	Course Overview	Learning Outcomes	Who Should Attend
New Venture Creation	Equips learners with the skills to start, manage, and grow businesses successfully.	<ul style="list-style-type: none"> - Understand entrepreneurship basics - Conduct market research - Develop business plans - Manage finances 	Aspiring entrepreneurs, start-up founders, small business owners
Skills Development Facilitation Practitioner	Learn to design and manage workplace skills plans while ensuring SETA compliance and training effectiveness.	<ul style="list-style-type: none"> - Conduct skills audits - Prepare WSPs & ATRs - Align training with business goals - Facilitate funding 	HR managers, training coordinators, skills development facilitators
Assessment Practitioner	Trains professionals to plan, conduct, and manage learner assessments aligned with SETA standards.	<ul style="list-style-type: none"> - Apply outcomes-based assessment - Design assessment tools - Conduct fair, valid assessments - Give feedback 	Trainers, facilitators, HR professionals, accredited assessors

Course Categories

Course Title	Course Overview	Learning Outcomes	Who Should Attend
Learning & Development Facilitator	Develops skills to plan, deliver, and evaluate effective accredited training programs.	<ul style="list-style-type: none">- Facilitate interactive training- Apply adult learning principles- Monitor learner progress- Ensure compliance	L&D specialists, corporate trainers, HR practitioners, accredited facilitators

Training Outcomes

After completing our programs, participants will

- Acquire practical, job-ready skills applicable immediately in the workplace.
- Earn either certificates of completion or industry-recognized certifications.
- Develop stronger leadership, analytical, and strategic capabilities.
- Contribute to organizational growth, innovation, and transformation.

Who Should Attend

- Individuals seeking professional development and career growth.
- Managers and executives aiming to enhance leadership skills.
- Board members and directors focusing on governance excellence.
- HR professionals responsible for talent and organizational change.
- Corporate teams requiring upskilling to improve operational efficiency.

Training Delivery Options

- In-person Workshops – Hands-on, instructor-led training.
- Virtual Live Sessions – Interactive online classes.
- Blended Learning – Combining face-to-face and digital learning.

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